

# Central Georgia Generator

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## Warranty Statement: Refurbished Gen Set

For a period of up to one (1) year from purchase, CGG will, at its option, repair or replace any parts found to be defective under normal use and service. The time period will be defined as follows:

- For Prime use, 6 months or 500 hours.
- For Standby use, 1 year or 500 hours.
- Generator head for 1 year or 1,000 hours.

## GUIDELINES

- If an issue arises with unit, customer may contact CGG at any time and we will provide tech support and any necessary parts, and customer provides the labor. Warranty services will only apply to the time period stated above.
- Tech support will work with the customer over the phone to resolve the issue. If it is determined that the issue cannot be resolved, CGG will arrange for unit to be picked up for inspection at build shop.
- In order to return the unit, the customer must drain all fluids, place the unit on a pallet, and wrap and secure unit for shipping. Instructions can be provided if necessary.
- Once returned, the unit will be inspected. If the unit is found to be defective due to faulty parts or flaws in workmanship, the unit will be repaired or replaced at CGG's discretion and returned to the customer.
- If, after inspection, the unit is found to be damaged due to anything other than faulty parts or flaws in workmanship, the customer will be responsible for shipping and repair costs.

## WARRANTY DOES NOT APPLY TO THE FOLLOWING

- Improper installation
- Any failures caused by contaminated fuels, oils, coolants/antifreeze or lack of proper fuels, oils, coolants/antifreeze
- Any units sold or rated Standby power and used as Prime.
- Failures caused by any act of God and other major force events outside the manufacturer's control
- Alterations or modifications made to the unit in a manner not authorized by CGG in writing

- Failures due, but not limited to normal wear and tear, accident, misuse, improper installation or sizing

CGG'S ONLY LIABILITY SHALL BE THE REPAIR OR REPLACEMENT OF PART(S) AS STATED ABOVE. IN NO EVENT SHALL CGG BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF SUCH DAMAGES ARE A DIRECT RESULT OF CGG'S PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to purchaser/owner. Purchaser/owner agrees to make no claims against CGG based on negligence. This warranty gives purchaser/owner specific legal rights. Purchaser/owner also may have other rights that vary from state to state.

*Note: Non-authorized resellers cannot transfer CGG warranty and support to their customers.*

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